

# CLAIMS MANAGEMENT

## **In House Team**

Willis Insolvency Services has an experienced in house claims team dealing with all claims under our Open Cover Scheme. Maintaining the claims function in house ensures we have a strong relationship with our insurer partners' claims teams together with a deep understanding of our clients' claims requirements.

## **Pre-Appointment**

Willis will also assist you in respect of pre-appointment claims. If our clients make us aware as soon as possible we can ascertain whether a claim will result in money being paid to the appointment. We will request a signed letter of authority which authorises the insurer to release information to us and we will begin negotiations on our clients' behalf.

## **Claims Handling**

It is always our intention to make the claims process as smooth and transparent as possible. Our claims team work closely with our service team ensuring a unified and informed approach to the insurer when negotiating claim settlements.

## **Loss Recovery Insurance**

There is an option within the Open Cover Scheme to purchase Loss Recovery Insurance. In the event of a claim our Loss Recovery Insurers will visit our clients on site and compile all information into a report suitable for claims submission. This helps speed up a claims payment and is available on property damage and business interruption claims exceeding £10,000.

# FINDING BETTER WAYS. WILLIS INSOLVENCY SERVICES.

## **CONTACT US**

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FP1085/9222/03/11